

→ IOSA Awareness Workshop [IAW] The Facts.

// In our IOSA* Awareness Workshop you learn how to prepare your airline to efficiently and successfully undergo an IOSA. The training will be delivered by an experienced IOSA lead auditor. It consists of a demanding compilation of presentations, interactive lectures, discussions and group exercises.

*IATA Operational Safety Audit

IOSA Awareness Workshop [IAW]

// Target Group

Our IOSA Awareness Workshop is designed for internal auditors and managers, quality assurance and safety or security professionals as well as operational managers of airlines that seek registration under IOSA.

// Prerequisites

Participants should have gained practical work experience in airline operational areas. Ideally, participants are familiar with airline operational safety and/or quality management principles and techniques because quality management principles will not be taught in this course. In addition, participants should be conversant with the English language so that they can actively participate in group exercises and presentations.

// Topics

Day 1:

1. Introduction to the IOSA programme
2. IOSA documentation system
3. IOSA methodology and terminology
4. IOSA checklists and forms

Day 2:

5. Airline organisation and management systems
6. Quality assurance programmes
7. Oversight over outsourced functions
8. Auditing principles and techniques

Day 3:

9. Preparation for IOSA
 10. IOSA on-site phase
 11. Developing and implementing corrective action plans
 12. IOSA quality assurance and registration
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// Objectives

Participants will learn how to effectively prepare their own airline to successfully undergo an IATA Operational Safety Audit (IOSA).

// Duration

3 days

// Locations

This training is offered as an in-house course worldwide, according to customer demand

Find more information at
www.aviation-quality-services.com