

✈️ Safety makes sense.

Our Safety Management System Solutions.



Make safety a system.

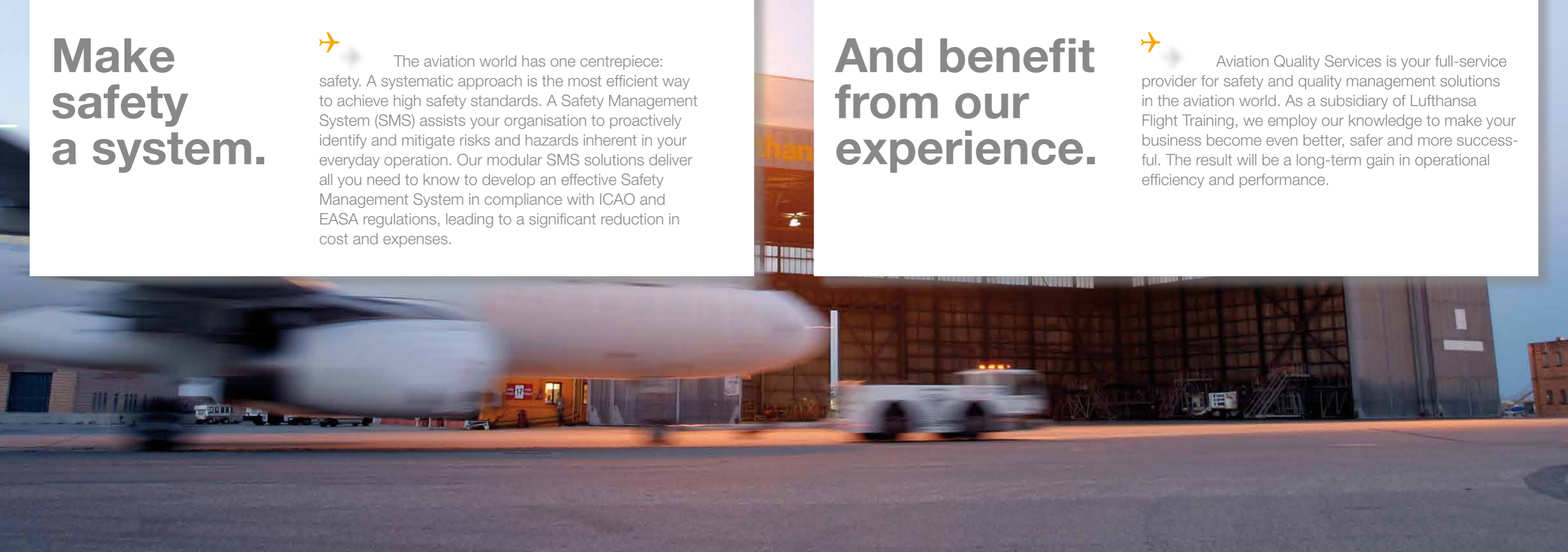


The aviation world has one centrepiece: safety. A systematic approach is the most efficient way to achieve high safety standards. A Safety Management System (SMS) assists your organisation to proactively identify and mitigate risks and hazards inherent in your everyday operation. Our modular SMS solutions deliver all you need to know to develop an effective Safety Management System in compliance with ICAO and EASA regulations, leading to a significant reduction in cost and expenses.

And benefit from our experience.



Aviation Quality Services is your full-service provider for safety and quality management solutions in the aviation world. As a subsidiary of Lufthansa Flight Training, we employ our knowledge to make your business become even better, safer and more successful. The result will be a long-term gain in operational efficiency and performance.



Safety Management System Training

To make an SMS work, you need the support of the entire organisation including the senior management. Our modular SMS training programme is dedicated to all employees in aviation organisations concerned with safety from the CEO to line staff. To sharpen your view beyond regulatory compliance, we offer you an integrated SMS training solution for different target groups. By training every employee, you also ensure compliance with the latest SMS regulations.

→ SMS for Executives

We show you how to optimally manage safety using a functioning Safety Management System. The training equips you with the necessary knowledge to make the right decisions in safety-relevant areas, improving the effectiveness of your organisation – with a positive return on investment.

→ SMS for Safety and Quality Professionals

Our 3-day course shows you how to implement and manage a cost-effective Safety Management System (SMS) according to ICAO and EASA SMS requirements. You will gain theoretical and practical knowledge, e.g. on SMS background and integration, safety knowledge management, safety culture and reporting, etc.

→ SMS / Risk Assessment Training

Our SMS / Risk Assessment Training (RAT) connects safety to risks and shows how to perform different types of risk assessments individually and as a group. Attend our 3-day training and learn from interesting case studies and practical examples. All required processes, tables and templates are provided to get started with ICAO and EASA compliant risk control.

→ SMS Complete

Optimise your knowledge on Safety Management Systems (SMS) with this 5-day training session, which combines the SMS for Safety and Quality Professionals with the SMS / Risk Assessment Training. By attending this joint training, you will get full insight in how to integrate an SMS into your organisation and you will have the ability to conduct and supervise risk assessment.

→ Web-Based SMS Training

Our Web-Based SMS training provides your employees with the required basic SMS knowledge. The course focuses on the importance of making hazard reports and how hazard reporting integrates with other parts of a functioning SMS.

Meet regulatory requirements and benefit from individual strength:

Customised SMS Training

We offer the possibility of individually combining all SMS training contents, according to the requirements of your company – for example:

Make Safety a System // SMS Background // SMS Costs and Benefit // Setting up an SMS // Communication Techniques and Safety Promotion // Safety Assurance and Safety Performance Indicators (SPIs) // Emergency Response Preparedness // Modeling Risk // Safety Risk Management // Safety Risk Evaluation (SRE)



SMS training courses: Overview

| | SMS for Executives | SMS for Safety and Quality Professionals | SMS / Risk Assessment Training | Web-Based SMS Training |
|---|-----------------------|--|--------------------------------|------------------------|
| | SMS Complete (5 days) | | | |
| | 1 day* | 3 days | 3 days | 30 min |
| CEO, other chief executives | × | | | |
| AM, COO | × | × | | |
| Safety Manager, Safety pilot, Flight Safety Officers | | × | × | |
| Quality Manager, Compliance Manager | | × | × | |
| Nominated post holders, Head of Training, Chief Flight Instructor, Head of AeMC, line managers and other managers | | | × | |
| Flight crew, cabin crew, ground personnel, flight instructors, aero medical examiners | | | | × |
| Administrative personnel, commercial departments | | | | × |

*SMS for Executives is only available as in-house course

Safety Management System Implementation

By means of a Safety Management System (SMS) you will be able to identify hazards and risks systematically and make your processes safer and more efficient. As a leading SMS training and preparation organisation, we support you with the implementation of an effective SMS in your business, ensuring you benefit from our knowledge. You save costs, make your employees more competent and confident and increase the trust of your clients in your organisation.

→ The implementation phases

- 01** We conduct a gap analysis to examine the context in which your organisation is operating, as well as which SMS parts are already in place and to what extent.
- 02** We train your staff that have SMS responsibilities so they become proficient and can actively participate in the SMS implementation.
- 03** Together with you, we create an implementation plan, accepted by your Civil Aviation Authority, including tasks, responsibilities and a Gantt chart.
- 04** We produce a customised Safety Management Manual (SMM) for you and support you with its implementation.

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