

→ **Stay
better.**

News 02/2009

Dear Sir or Madam

The present economic climate has already posed a number of fresh challenges for the aviation industry. In this difficult environment, only a significant reduction in cost combined with a high level of operational safety and quality can ensure a sustainable competitive advantage. Our new modular training programme features four new courses to help you optimise your processes and lower your costs associated with safety.

With kind regards
Your Aviation Quality Services Team

Save 10%

Receive a 10% discount on all course bookings made before April 1st, 2009 (IAT and AAT/Basic excluded).

→ **Manage safety risks proactively.** Our modular Safety Management System Training.

// Safety pays off. An efficient Safety Management System helps you to significantly reduce the costs associated with errors. The proactive and systematic identification of hazards and risks is the prerequisite to optimise your operational processes. From the accountable manager to safety experts - our new training are designed to address different levels of your organisation. [more](#)



→ **More safety in ground operations.** Our ISAGO Training.

// ISAGO is the first worldwide audit programme for ground handling providers. Modelled on IOSA, the programme aims to improve operational safety and cut costs by reducing ground accidents and injuries. Our training focuses on the methodology used by the auditors and elaborates which GOSARPs (ISAGO Standards and Recommended Practices) require special attention during your audit preparation. Use our audit experience to be well prepared and make your ISAGO become a success. [more](#)

→ **Benefit from findings.** Our Audit Follow-up Training.

// Use all options: Each finding during an audit is a source of improvement if properly processed, tracked and reported. We show you how to close findings efficiently and how to generate benefits for your organisation. [more](#)

→ **How to lead an audit team.** Our Lead Auditor Training.

// Lead auditors require strong interpersonal competence and detailed knowledge on all relevant auditing techniques. Our interactive training equips experienced aviation and IOSA auditors with the necessary skills. [more](#)