

# IOSA Airline Auditor Training

## Fact Sheet

The training provides participants with the necessary skills and requirements to prepare the airline for the IOSA Renewal audit and to understand the Enhanced IOSA (E-IOSA) concept according to ORG 3.4.13.



# **IOSA Airline Auditor Training**

## Syllabus

- Introduction to IOSA
- IOSA Documentation
- Repeated & Interlinked ISARPs
- Audit Techniques & Methodology
- Auditor Actions
- Auditing SMS
- Conformance Report
- Auditing Quality & Outsourced Functions
- Mandatory Observations
- Not Applicable N/A
- Interpersonal Auditor Skills
- Audit Questions
- Findings & Observations
- Auditors Training & Qualification





The course was very interesting and addressed all the important aspects with regards to IOSA audits. The instructor was very competent and it was evident that she has in depth knowledge and experience of the covered topics in this course. The practical exercises helped to apply the imparted knowledge and additionally the instructor was able to give us practical tips. Although intensive, the pace was right.



Fredrik Enmark  
**Lufthansa Cargo AG**



The instructor was very knowledgeable. He communicated clearly and provided many useful practical tips. It provided a comprehensive overview of auditing against IOSA standards.



Steven Murphy  
**Air Atlanta Icelandic**



Scan this code for more information on the training.

## | Target Group

- Operational airline representatives
- Auditors in aviation
- Aviation personnel who are involved in the implementation and conduct of internal audits according to the IOSA standard

## | Prerequisites

None

## | Objectives

Get a better overview and gain time in your follow-up activities. Gain the necessary knowledge and skills for audit preparation, presentation techniques and team leading abilities. Understand IOSA Audit Program structure, IOSA requirements (ISARPs) assessment process and enhanced IOSA concept.

## | Certification

After successfully passing a written exam the participants will receive an IOSA Airline Auditor Certificate on the last day of the course.



Frankfurt/Main, GER or worldwide, according to customer demand



5 days



Course language: English, other languages available upon request

## Contact us

### **Aviation Quality Services GmbH**

Main Airport Center  
Unterschweinstiege 10  
60549 Frankfurt/Main

+49 (0) 69 696 81739  
contact@AQS.email  
<http://AQS.aero>