1. Reason for Issue

With the release of ISM Edition 15, the structure of the ORG section will be completely re-structured. IATA would like to inform all operators about this upcoming change to allow for sufficient time to take necessary measures.

2. New ORG Structure

The re-structure has been done in an effort to group requirements more logically and to remove redundancies. While the structure will be revised, technical requirements will mostly be retained or remain unchanged. In other words, the new structure will not have an impact on the policies, systems, processes and procedures that an operator is required to have in place.

Besides the new structure, a few changes will be introduced with Edition 15 as well. These will be outlined in the description of changes as in any new edition.

In order to facilitate the change to the new structure, IATA will publish a cross-reference list, linking old and new ISARP numbers with each other. That way requirements can easily be identified in the new structure, and operators' internal cross-reference lists can be easily updated. This list will be published in the ISM, as well as in the form of a separate document in the documentation site, once ISM Edition 15 has been published in December 2021.

On the following page of this Alert, an outline of the draft structure with the proposed chapters can be found. The final structure will be published with ISM Edition 15.

3. Actions for Operators

Operators are invited to study the new structure and identify affected documents or systems that might require updating, to ensure sufficient time can be planned for any required changes.

For any questions or concerns, please do not hesitate to contact us at iosa@iata.org

Simitcioglu
Simitcioglu (Sep 21, 2021 11:13 EDT)

Serkan Simitcioglu
Head, IOSA

ISM Section 1 – Organization and Management System (ORG)

ORG 1 – Management System

1.1 System Overview

1.2 Management Commitment

1.3 Roles & Responsibilities

1.4 Planning

1.5 Resource Management

1.6 Outsourcing Management

1.7 Emergency Response

ORG 2 – Assurance, Monitoring and Documentation Control

2.1 Quality Assurance

2.2 External Monitoring

2.3 Product Control

2.4 Data Management

2.5 Documentation System

2.6 Records System

ORG 3 – Risk Management

3.1 Hazard Identification

3.2 Risk Assessment & Mitigation

3.3 Flight Data Analysis

3.4 Specific Risk Assessments

3.5 Occurrence Handling

3.6 Cybersecurity Risk Management

ORG 4 – Improvement and Promotion, Training

4.1 Management Review

4.2 Internal Communication

4.3 Training

4.4 Effectiveness

IOSA Operator Alert - New ORG structure

Final Audit Report   2021-09-21

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