



IOSA Operator Alert 33

2024 Risk-based IOSA

Operator Selection Process

Issue date: 29-May-2023

Effective date: 29-May-2023

1. Reason for the Alert

With the publication of IPM Edition 14, section 7.12 (Transition to Risk-Based IOSA Audits), provisions were provided pertaining to the IOSA transition plan toward risk-based audits. Accordingly, the following policy has been supported by the IOSA Oversight Group and will be applicable for all registration renewal audits starting in 2024.

2. Operator Selection Process for Risk-Based Audits

1. Operators will be identified based on their registration renewal audit window (T-150), opening on 1st January 2024.
2. For any given calendar month between January and July 2024, the first four (4) operators will be identified for risk-based audits, in the order of their registration renewal audit window opening date. In August 2024, the first five (5) operators will be identified for risk-based audits.
3. IATA reserves the right to forego an identified operator and to select another operator whose registration renewal audit window (T-150) opens next in the given calendar month. Reasons may include but are not limited to: operational constraints, economic sanctions, areas of armed conflicts and travel restrictions.
4. The rules for allocation of all operators whose registration renewal audit window (T-150) opens on 1st September 2024 and later, will be communicated separately, no later than end of July 2023.
5. As per IPM 7.12.3, all operators not selected for Risk-Based IOSA (whose registration renewal audit window (T-150) is on 1st January 2024 or later) will be assigned to an accredited Audit Organization (AO) to perform their conventional IOSA audit. The assigned AO will be communicated to operators in due time.
6. All operators selected for Risk-Based IOSA will be approached by IATA for the planning and conduct of their audits. Operators will be contacted by IATA in sequence of their T-150 window dates.
7. For the time being, initial registration audits will continue to follow the conventional IOSA process, and not the risk-based audit approach. This is regardless of whether the audit is performed by an AO or IATA.
 - a) Operators who are currently undergoing their initial registration audit will be allocated to an AO or to IATA for their registration renewal audit, depending on their future T-150 window.
 - b) Airlines applying for their initial registration audit will be allocated to an AO or IATA based on their audit dates requested in their application.



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3. Actions for Operators

Operators will either be contacted by IATA or the assigned AO. Operators are asked to wait until they have been contacted. If their registration renewal audit window (T-150) opens after 1 September 2024, further communication regarding the allocation rules will be sent out by IATA by the end of July 2023.

For any questions or concerns, please do not hesitate to contact us at iosa@iata.org.

Sincerely,

Serkan Simitcioglu
Head, IOSA