



IOSA Operator Alert 36 2024 Risk-based IOSA Operator Selection Process

Issue date: 26-July-2023

Effective date: 26-July-2023

1. Reason for the Alert

This Operator Alert is issued to update the rules previously communicated through Operator Alert 33 on 29 May 2023. The key change in this alert is the allocation of audits as of 1 September 2024, detailed in 2.3. below. All other items remain unchanged.

With the publication of IPM Edition 14, section 7.12 (Transition to Risk-Based IOSA Audits), provisions were provided pertaining to the IOSA transition plan toward risk-based audits.

As per IPM 7.12.4, IATA will publish an Operator Alert that outlines the policy to identify IOSA operators undergoing Risk-Based IOSA audits in 2024. The following policy has been agreed on by the IOSA Oversight Group, and will be applicable for all registration renewal audits starting in 2024.

2. Operator Selection Process

1. Operators will be identified based on their registration renewal audit window (T-150), opening on 1 January 2024.
2. For any given calendar month between January and July 2024, the first four (4) Operators will be identified for risk-based audits, in the order of their registration renewal audit window opening date. In August 2024, the first five Operators will be identified for risk-based audits.
3. **As of 1 September 2024, all IOSA audits will be conducted as Risk-based audits.**
4. IATA reserves the right to forego an identified Operator and to select another Operator whose T-150 window opens next in the given calendar month. Reasons may include but are not limited to, operational reasons, economic sanctions, areas of armed conflicts and travel restrictions.
5. As per IPM 7.12.3, all Operators not selected for Risk-based IOSA will be assigned to an accredited Audit Organization (AO) to perform their conventional IOSA audit. Therefore, remaining IOSA operators whose T-150 date is on 1 January 2024 or later, will not be able to choose an AO for their next registration renewal audit. The assigned AO will be communicated to operators and Audit Organizations in due time.
6. All Operators selected for risk-based IOSA will be approached by IATA for the planning and conduct of their audits. Operators will be contacted by IATA in sequence of their T-150 window dates.
7. Initial registration audits will follow the conventional IOSA process, and not the risk-based approach. This is regardless of whether the audit is performed by an AO or IATA.
 - a) Operators who are currently undergoing their initial registration audit will be allocated to an Audit Organization or to IATA depending on their future T-150 window.
 - b) Airlines applying for their initial registration audit will be allocated to an Audit Organization or IATA based on their audit dates.



IOSA Operator Alert 36 2024 Risk-based IOSA Operator Selection Process

Issue date: 26-July-2023

Effective date: 26-July-2023

3. Actions for Operators

Operators with their T-150 date opening as of 1 January 2024 will either be contacted by IATA or the assigned AO. Operators are asked to wait until they have been contacted.

Operators that have been identified for Risk-Based audits in 2024 are invited to coordinate and plan their audit with IATA. All other operators are requested to coordinate the audit with the AO that has been assigned to them.

For any questions or concerns, please do not hesitate to contact us at iosa@iata.org.

Serkan Simitcioglu

Head, IOSA