



IOSA Operator Alert 3

Issue date:19-JAN-2018

IOSA Standards Manual in XML Format

Effective date: 19-JAN-2018

1. Reason for Alert

Last year IATA introduced the IOSA Standards Manual (ISM) in an XML format for the benefit of the IOSA community in order to improve efficiency and accuracy in maintaining IOSA checklists. IATA would like to remind the IOSA community that all IOSA-related documents are proprietary to IATA. Therefore, the usage of the ISM XML file is not permitted without executing an appropriate IATA license agreement.

Some third party providers of audit software/applications have recently subscribed to such license agreements in order to legally use and offer the IOSA XML format in their audit software/applications for the benefit of their customers. Accordingly, no part of the IOSA-related documents may in any way be reproduced, recast, reformatted, incorporated, distributed or otherwise used for any other purpose by any party, without the prior and explicit IATA written consent.

2. Required Action

In the event operators, from the IOSA community, elect to use a third party provider of audit software/applications, IATA would like to invite those operators to ensure that those third party providers are not infringing the usage conditions of the ISM XML.

Should you have any questions about the ISM in XML format, do not hesitate to contact Claudia Mariscal at ismxml@iata.org

With Best Regards,


Simitcioglu (Jan 19, 2018)

Serkan Simitcioglu

Head, IOSA



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