



IOSA Operator Alert 9

Issue date: 15-Mar-2019

Suspension of the B737MAX

Effective date: 15-Mar-2019

1. Reason for Issue

Following the accident of Ethiopian Airlines Boeing 737-8 MAX on 10 March 2019, various authorities worldwide have suspended (grounded) the flight operations of the Boeing 737MAX.

This Alert provides clarity on the auditing or exempting of 737MAX types that are suspended from operations and additional procedures regarding the IOSA Audit Report (IAR).

2. Required Action

The following scenarios and related actions are considered:

A. The operator has 737MAX that are grounded but operates other airplanes, as well. The operator wishes to include the 737MAX in the audit.

1. Action to AO: Include the 737MAX in the audit.
2. Mandatory Observations such as MO-1-FLT Line Flight Operations and MO-10-CAB Line Cabin Operations would be conducted on another aircraft type.
3. When the IAR is completed, indicate in the Executive Summary that the authority had grounded the 737MAX at the time of the on-site audit.

Good auditor judgment and due diligence shall be applied in assessing the implementation of applicable Airworthiness Directives, Manufacturer bulletins and promulgation of applicable information to the flight crew.

B. The operator has grounded the 737Max and does not wish to include these planes in the IOSA audit.

1. Action to operator: The operator shall seek exemption of the 737MAX from the scope of the IOSA audit as soon as possible.

C. IATA shall be contacted immediately in case any scenario other than the above arises.

When the 737MAX returns to service, a re-visit or a Verification Audit might be required by IATA.



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3. Termination Notice

This Alert shall remain effective until further notice.

Simitcioglu
Simitcioglu (Mar 15, 2019)

Serkan Simitcioglu
Head, IOSA

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Final Audit Report

2019-03-15

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