



IOSA Operator Alert 17

Issue date: 24-AUG-2020

IOSA Questionnaire Submission

Effective date: 24-AUG-2020

1. IOSA Questionnaire

The IOSA Program Manual (IPM), Temporary Annex, paragraph 6.9.1, expanded the requirement to submit the IOSA Questionnaire every 60 days starting on 10 July 2020 to all IOSA registered operators.

While the majority of airlines has done so, there are still operators that have not made their submission. Please find the instructions on how to register, troubleshoot your account, or submit the questionnaire, [here](#).

In the next few days, an individual communication will be sent to those operators that have not submitted the questionnaire.

If a technical issue is preventing the you from submitting the form, we kindly ask that this be communicated to IATA (iosa@iata.org).

2. Submission Date Alignment

Operators are making use of the questionnaires for the purpose of code-share or wet-lease safety monitoring.

Feedback received shows that some of those operators are experiencing difficulties tracking the updated questionnaires from their partners due to different initial questionnaire submissions resulting from the Extenuating Circumstance claim requirements.

For this reason, IATA will require all IOSA Operators to submit the questionnaire during the week of 21 September 2020. This date will become the new baseline for future submission which must take place every 60 calendar days.

For any questions, please contact us at iosa@iata.org.

Simitcioglu

Simitcioglu (Aug 24, 2020 20:56 EDT)

Serkan Simitcioglu

Head, IOSA

IOSA Operator Alert 17 - IOSA Questionnaire Submission

Final Audit Report

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