



1. Reason for Issue

This alert is to inform IOSA operators about changes in the IOSA Support Program related to regulatory exemptions.

2. Background

Since the start of the COVID-19 crisis in the airline industry, regulators have issued exemptions to operators, relieving them from certain regulatory requirements. Guidance and a tool to manage and communicate these exemptions were provided by ICAO under the CCRD (COVID Contingency Related Differences) system.

While the granting of exemptions was originally not limited to specific standards, ICAO has recently announced that the CCRD system and associated flexibility would be replaced by a more controlled Targeted Exemptions (TE) regime. A transition period has started on 1 April 2021 and will end on 30 June 2021.

IOSA is introducing policies and procedures for auditors to recognize these exemptions and to assess provisions to be in conformity, using the "Conformity – Active Implementation" assessment, based on these exemptions. This assessment could and can be used if a plan to return to conformity within a given timeframe could be provided by the operator.

In order for the IOSA Program to continue being aligned with ICAO, the rules have been updated to reflect the more restrictive TE system.

3. New Rules Related to Targeted Exemptions

Based on ICAO's end date for the CCRD system, as of 1 July 2021, IOSA will no longer allow conformity assessments outside the TE limitations. The "Conformity – Active Implementation" assessment will continue to be available for any situation where an operator has received a Targeted Exemption from their regulator. This option will only be available for the following ISARPs as per ICAO's limitation:

- | | |
|------------|---|
| FLT 3.3.4 | Medical Certificate currency (ICAO Annex 1 1.2.5.2) |
| FLT 3.3.7 | Recency-of-experience (ICAO Annex 6 Part I 9.4.1.1 & 9.4.2.1) |
| FLT 3.3.10 | Route qualification (ICAO Annex 6 Part I 9.4.3.5) |
| FLT 2.3.2 | Pilot Proficiency Check (ICAO Annex 6 Part I 9.4.4.1) |

Provided the authority has registered the exemption on [ICAO's TE site](#), or the authority's written confirmation of the exemption is available, the auditors will be able to assess potential non-conformities for the above ISARPs as "Conformity – Active Implementation".



IOSA Operator Alert # 20

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Regulatory Exemptions under IOSA

Effective date: 4 JUN 2021

Any non-conformities against other ISARPs which are not listed above will lead to a finding or observation and will need to be addressed with corrective actions by the operator even if the authority has issued an exemption.

Any active implementation plan related to a CCRD exemption will need to be projected to be in conformity by no later than 30 June 2021. This is also applicable to CCRD exemptions without a given deadline or expiry date.

Detailed guidance related to the application of Targeted Exemptions in the IOSA Program can be found in Rev 1 of the IOSA Audit Handbook, Temporary Appendix, which can be found in the [IOSA Documentation Site](#).

Operators are invited to review the updated IAH Temporary Appendix, in order to be familiar with the changed rules applicable to an IOSA audit.

For any questions, please contact iosa@iata.org.

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IOSA Operator Alert 20 - Regulatory Exemptions under IOSA

Final Audit Report

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