



## **New Audit Program – Outline**

### **IATA Standard Safety Assessment (ISSA)**

IATA's Operational Safety Audit program (IOSA) is an internationally recognized evaluation system for operators. There are operators that are not eligible for an IOSA Audit because of operating aircraft below 5,700Kg Maximum Take-off Weight, or because their business model does not allow conformity with other IOSA requirements.

Because of the vast amount of operators whose flights performed are outside the scope of IOSA, IATA has taken the opportunity to utilize all reasonable synergies provided by the IOSA Program to develop a new evaluation program for the industry called IATA Standard Safety Assessment – ISSA.

ISSA is a voluntary program, driven by the industry's avowed wish to improve operational safety performance and efficiency.

#### **1. Operator Benefits**

- Global Safety Standard for commercial operators not covered by existing programs
- Measuring operator's conformity with relevant ICAO Requirements
- Gradual Implementation of Safety Management System (SMS) Elements
- Assessment completion provides eligibility for entry on ISSA Registry
- Improved marketing and commercial advantages for operators
- Improved conditions for reduction of insurance premiums

#### **2. Eligibility**

- Commercial passenger and/or cargo operations
- Aircraft with one or more turbine powered and/or multiple reciprocating engines
- Single- and/or Two-pilot operations
- IFR and/or VFR operations
- Aircraft below 5,700Kg MTOW
- Aircraft above 5,700Kg MTOW will be eligible for one ISSA initial assessment, afterwards the operator needs to pursue an IOSA registration initial audit to stay on an IATA Audit registry

#### **3. Assessment and Program Standards**

- Assessment Standards derived directly from all IOSA disciplines; emphasis on the Organization and Management System
- Approximately 116 Standards and Recommended Practices
- Verification of both documentation and implementation required
- Program Management standards contained in ISSA Program Manual
- Standards revisions will be performed in alignment with the IOSA Standards Manual and Program Manual



#### **4. Assessment Conduct**

- ↗ Initial assessment followed by biennial renewal assessments
- ↗ Assessment planned to be conducted by two Auditors for two days
- ↗ Assessment follow-up (closure of findings) and registration period similar to IOSA

#### **5. Audit Organizations**

- ↗ Audit Organizations will perform assessments under new Program
- ↗ Oversight and quality management of AOs is well established
- ↗ AOs are familiar with the Standards, program principles and procedures

#### **6. Auditor Qualification**

- ↗ Current, approved IOSA Auditors will be recognized to perform assessments under ISSA
- ↗ ORG, FLT and MNT Auditors will perform assessments against all ISSA Standards
- ↗ Auditor familiarization/differences training will be conducted

#### **7. Continual Improvement**

- ↗ ISSA standards will be continually reviewed as to relevance and importance
- ↗ Standards will be upgraded in accordance with industry needs and ICAO provisions
- ↗ Relevant Recommended Practices will be progressively upgraded to Standards

#### **8. Scope Exclusions**

- ↗ Aircraft with single reciprocating engines
- ↗ Helicopters
- ↗ Seaplanes
- ↗ Any operator who is currently on the IOSA Registry
- ↗ Operators with no aircraft on the AOC (only wet-lease operations)

#### **9. Other Remarks**

The new assessment program

- ↗ will not be linked, associated or conditional on IATA Membership
- ↗ will enable operators with aircraft above and below 5,700Kg to be audited
- ↗ will be priced to suit the intended market
- ↗ will be promoted and marketed in a manner that clearly defines and manages expectations, including a clear distinction from IOSA